

18 February
R&CA Submission
Fair Conduct and Accountability Standards
for the Victorian on-demand workforce



Restaurant & Catering Australia (R&CA) welcomes the opportunity to make a submission on the Victorian Government's response to the Fair Conduct and Accountability Standards for the Victorian on-demand workforce.

R&CA is the national industry association representing the interests of more than 16,000 restaurants, cafés and catering businesses across Victoria and over 55,000 across Australia. The café, restaurant and catering sector is vitally important to the national economy, generating over \$37 billion in retail turnover each year as well as employing 350,000 people.

Over 93 per cent of businesses in the café, restaurant and catering sector are small businesses, employing 19 people or less.

Australia's hospitality sector relies heavily on delivery drivers using third-party food delivery platforms. This has become increasingly critical in the wake of COVID-19 lockdowns, the resulting financial hardships these caused and changing tastes of Australian consumers who now favour more takeaway and delivery options.

R&CA strongly opposes any move that increase any administrative or financial cost on hospitality venues, especially the 93 percent of the industry that constitute a small business.

While R&CA seeks the best protections for workers through industry compliance, we seek a balance in which workers are protected and businesses aren't slugged with additional costs. This would only lead to businesses shutting down and workers losing jobs.

We thank you for this opportunity to make this submission.

Regards,

A handwritten signature in blue ink, appearing to be "Wes Lambert".

Wes Lambert CPA FGIA MAICD

Chief Executive Officer
Restaurant and Catering Australia

wes@rca.asn.au

1300 722 878



Restaurant
& Catering