

RESTAURANT AWARDS

Terms & Conditions of Entry

Restaurant & Catering Industry Association of Australia Incorporated trading as Restaurant & Catering Australia (R&CA) owns and operates the Restaurant & Catering Hostplus Awards for Excellence.

1. AWARDS ELIGIBILITY

- Entries and payments must be submitted online via the R&CA events website www.rca.asn.au
- Members and non-members of R&CA are eligible to enter the Restaurant Awards.
- Businesses will only be classified as entered into the awards program once payment has been processed.
- Entrants must have an operational business at the time of the announcement of the awards in order to be eligible for recognition as a finalist or winner.
- Member's businesses must be a financial member of R&CA at the time of the awards presentation to be eligible to participate in the Awards at the member rate.
- Entries will only be accepted if they fit the category definition.
- Tourism Restaurants must pay the entry fee and submit the tourism submission to qualify for this category. If the tourism submission is not received by the close of entries, no refund will be processed.
- Entrant must have been opened and trading for at least 12 months from the close of nominations (open prior to 23 April 2023) to qualify for entry into the restaurant awards.

2. CATEGORIES

- Definitions of the restaurant and casual dining categories are included in the nomination booklet on the R&CA events website page www.rca.asn.au
- Restaurants can enter as many categories as they wish as long as the entrant fits the category definition.
- Categories will be split into the master category and sub-categories only if there are sufficient entrants. Not all categories listed will be run in all states/regions.
- States/regions may be merged if insufficient entries (i.e. North QLD with SEQ, RNSW with Sydney and Victoria with Tasmania).
- The Awards Administrator and the National Chair of Judges reserves the right to refuse entries for any particular category if in their opinion, the entry is inappropriate for the category concerned.

- R&CA reserves the right for the final decisions in relation to categories and sub-categories. This will be communicated to entrants.

3. SINGLE ENTRANT CATEGORIES

- Where a category only has one entrant, the entrant will be merged with the master category.
- Where a category only has one entrant and the entrant does not fit into an alternate category, the entrant is already entered in the alternate category, or the category cannot be merged into another region/state (i.e. Sydney with Regional NSW), the single entrant will be given the option to withdraw from the category and receive a full refund. .
- If the single entrant fails to meet the appropriate standard, then no finalist will be announced. If the entrant meets the appropriate standard, the entrant will be awarded an Honourable Mention.

4. FINALISTS AND WINNERS

- Finalists will be notified via email and listed on the R&CA events web page.
- Finalists are invited to attend their state awards gala dinner for the announcement of the category winners.
- At no time will winners be disclosed prior to the awards events.
- There is no direct entry into the major awards for Restaurant of the Year and Casual Dining of the Year. The winner of the major awards are determined by the highest score obtained from the winners of the qualifying categories. See category definitions for the qualifying categories for each major award.
- National Awards - state/regional category winners will be considered for entry into the National Awards. Not all categories are presented at National level and some state/regional winners may be merged into alternate categories.

5. ENTRY PERIOD

- The closing date for restaurant entries is the 23 April 2024.
- Dates for entries may be varied by R&CA.
- Nominations for the R&CA Restaurant Awards will be open for entry for 6 weeks only. Late entries will only be accepted at the discretion of the Awards Administrator.

6. ENTRY FEES AND REFUNDS

- Financial restaurant members can enter upon payment of the member fee of \$179.00 per category entered.
- Non-member restaurants can enter upon payment of the non-member fee of \$589.00 per category entered.
- Payments will only be accepted via credit card or EFT.
- Non-members can elect to become a member of R&CA to be eligible for the member entry fee of \$179.00 per restaurant or casual dining category entered. Contact the Association on 1300 722 878 or via email restncat@rca.asn.au
- No refunds will be issued.
- Tourism Restaurants - if the tourism submission is not received by the close of entries no refund will be processed.
- Payment must be received by R&CA prior to judging otherwise the entry will be withdrawn.

7. JUDGING PROCESS AND FEEDBACK

- The National Chair of Judge is a trained experienced independent judge under the National Restaurant And Catering Evaluation System (RACES), who oversees and reviews all entrants.
- Each entrant is evaluated on a set of judging criteria. The restaurant judging criteria is included in the nomination booklet on the R&CA awards website page www.rca.asn.au
- Judging can begin any time after the entry has been received online and the entry fee has been processed.
- Member entrants will receive a judging analysis graph that provides the relative performance of their business against the average and winning result in the entered state category. Graphs will be distributed after the National Awards (except for single entrant categories).
- Single entrants in a category who are awarded an Honourable Mention will not receive a judging analysis graph as there are no further category entrants to compare the judging evaluation.
- Written judge feedback and scores will not be provided to entrants.
- Judges reserve the right to not present a category winner if the minimum standard has not been met.
- A plate rating badge is awarded to member businesses that receive a 3.5 to 5 plate rating. The plate rating badge is distributed after the National Awards and is derived from the awards judging results.

8. JUDGES' DECISION IS FINAL

- The judges' decision is final, no correspondence will be entered into the outcome or judging process.